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2002 PDA/FDA JOINT REGULATORY CONFERENCE From 483 to Warning Letter to Consent Decree:

Can You Avoid Escalation of FDA Actions?

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Introduction

- Perspective of someone counseling drug and device firms for 23 years
- Usually called in after 483 or Warning Letter
- Events often set in stone during inspection
 - Cannot change what FDA saw and heard
 - Ugly confrontations can lead to criminal prosecutions, even when compliance was not seriously in doubt

FDA Has Incentives to Avoid Escalation

Warning Letters have internal cost at FDA

Now undergoing multiple layers of review

Consent Decrees are even more costly

- I FTE per CD to monitor
- Voluminous filings to be read and checked
- Multiple inspections possible

STRATEGIC GOAL: Convince FDA Escalation Is Not Necessary

FDA wants quality in drug products
Has limited ability to test, to inspect, to design

- FDA wants self-regulation
 - Increasing stress on CAPA and QSIT approaches

FDA wants compliance, not disgorgement

Analyzing the 483:

STEP 1

What is FDA telling the company?

- Reduce the 483 to bullets 1-5 words long
 - --"No SOPs"
 - -"Fail to follow SOPs"
 - ---"Lack documented training"
 - -"Poor records"
 - -"Failure to monitor compliance"
 - --- "Failure to investigate/solve problems"

Analyzing the 483:

STEP 2

Why did FDA reach this conclusion?

What did FDA see, hear, read?

Has FDA observed this issue before?

- At this site
- Elsewhere in the company
- Did FDA raise the issue before?
 FDA does not like repeat offenses

Analyzing the 483:

STEP 3

Is FDA clearly wrong?

- Different question from "Is FDA right?"
 - Easier way to approach self-criticism and candor
- Management judgment, not line opinion
 - People responsible for compliance may not see things so clearly
 - Leadership tension: defend team, but avoid losing fight with FDA
- Influences total approach to response
 - Culture, people, scope of remediation

Responding to the 483: **STEP 1**

Address the major themes of FDA observation

- Focus on the bullets you identified
- Individual actions must show sensitivity to theme
- Fight FDA but only if FDA is clearly wrong
 - Very rare but it happens
 - Litigation vs. FDA is very tough
 - Pick your fights carefully and be sure you are right

Responding to the 483: **STEP 2**

Remediate any problems systemically

- Do not limit vision to narrow 483 observation or to single site
- Make sure remediation plan is feasible, timely, and supported by management
 - Promises that are impossible or facially silly won't convince FDA

Resources and priorities must be maintained

Responding to the 483: **STEP 3**

Show FDA that the company "gets it"

- Recognizes thematic issues
- Has a commitment to remediate
- Describes the remediation plan in sufficient detail to persuade FDA it is real
- Promise to keep (and keep) FDA informed of action on plan
 - Manage FDA's expectations throughout remediation

Responding to the 483:

STEP 4

Should you meet with FDA?

- ► Why?
- ► What will you say?
- ► When?

FDA will still look for the written communications

The writing, not the handshakes, govern

Getting a Warning Letter

- Interpreting the Letter
 - Is FDA dissatisfied with the 483 Response?
 - You need to read carefully and perhaps meet with District Office or higher
 - Don't ask FDA for advice; tell FDA your plans and seek reaction
- FDA may simply be creating a written record, or more seriously warning that the company "does not get it"

Responding to the Warning Letter

- If FDA is not dissatisfied with the 483 response, proceed with the plan submitted
- Written response to Warning Letter should reaffirm commitment to plan
- Understand that failures or delays may have more severe risks attached

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Responding to the Warning Letter

- If FDA is dissatisfied with the 483 response, identify and address the source(s) of the problem(s)
- Written response needs to provide a new plan
- This plan is the "last chance" to avoid escalation of regulatory reaction from FDA

Warning Letter Publicity

- Warning Letters are public; you need to consider affected parties
 - Investors & investment analysts
 - Employees
 - Licensors, licensees, & co-marketers; vendors
 - Health care providers
 - Patients

Warning Letter Publicity and FDA

FDA will read your PR materials

- Do not put FDA into an awkward or defensive position
- Do not put words in FDA's mouth

QUESTIONS AND DISCUSSION

(The floor is open)

If you have additional questions, feel free to contact me at:

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